

# **Patient Portal**

# **Proxy Registration Instructions**

Follow the steps below to get connected to your pediatric office! If at any time there are questions or problems, please reach out to <a href="mailto:support@thomasvillepediatrics.com">support@thomasvillepediatrics.com</a>!</a>



Check your Email. You will receive an email from noreply@followmyhealth.com. Click the registration link and follow the onscreen prompts.



Log In to Your Portal Account. If you have an existing portal account - login using your standard method. Skip to Register as a Proxy.

-OR-

### Don't have a Portal Account?

Click Create an Account. Enter YOUR contact information (not your loved one's) and click "I Accept."





Choose a Login Method. Create a username and password for your portal account by clicking the FMH Secure Login icon.

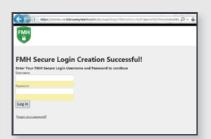
#### -OR-

Or use an existing username and password from Facebook, Gmail, Yahoo, Windows Live, or CernerHealth by clicking the respective icon.

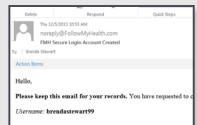
## If You Are Creating a FMH Secure Login Account, Follow These Easy Steps:



Provide a unique username and password, along with your email and hit Continue.



Enter your FMH Secure Login username and password.



Print and save the email containing your username. You will need it if you lose your username or password.



## **Patient Portal**

**Register as a Proxy:** Follow the onscreen prompts and enter the Invite Code (the last four of your SS#, not your child's). Click "I Accept" and you will be taken to the portal account.









## Registration and Connection is Now Complete

At the top of your portal page, you'll see a dropdown arrow next to **Hello, Name.** Click the name of the child or dependent adult whose account you wish to access.



#### View The First Time Walk-Through Video

Learn about all the tools your portal has to offer by watching this 3-minute video.

If you wish to view this video later, you can access it by clicking on the **My Account** dropdown in the right hand corner and selecting **Preferences**.

